



## HOSELINK GARDEN HOSES

Congratulations on your purchase of a new **HOSELINK** garden hose, built for performance and longevity. By observing these guidelines, you should enjoy many years of service from your hose.

### Before First Use

- Unroll and stretch the hose out in a long straight line.
- Untwist the hose. If your hose has a stripe along it you can easily check whether it is twisted.
- Allow the hose to relax in the sun for a couple of hours.
- Coil the hose neatly into large loops for ongoing use.

## WATER PRESSURE

100psi mains water pressure is generally regarded as above average for most parts of Australia. All Hoselink hoses have undergone testing which resulted in burst pressure reading ranging from 400psi to 650psi.

## WARRANTY

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

If you require assistance with your product, please contact our Customer Service Help Centre within 14 days for assistance. We may request a photo to assist with the assessment of your claim to best resolve the matter.

## PRECAUTIONS

1. Do not leave the hose in freezing conditions for more than a few occasional hours. If it does freeze, bring it back to above 2°C before using it again. Release the water pressure after use.
2. Do not leave the hose in the sun for extended periods if not in use. If hose is to be left in the sun, it is best to turn off water at the tap and release pressure.
3. Do not permit the hose to lie on the ground/driveway/path for extended periods.
4. Do not drive your car, lawnmower or any other vehicle over your hose.
5. Do not use it or let it come into contact with liquids other than water.
6. Do not permit the hose to come into contact with corrosive liquids.